



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
Alexandria, Louisiana 71306-9004

October 20, 2008

502/137

America's Best Window Cleaning
26200 Abdale St.
Newhall, CA 91321

Dear Community Leader:

I am writing to thank you for an outstanding job performance for window washing here at the Alexandria VA Medical Center. I want you to know your employees are an exceptional group and I commend them for their hard work and dedication. We were all impressed with their promptness, courtesy and attention to detail.

Thanks again and please convey our appreciation to your employees for a job well done!

A handwritten signature in blue ink that reads "Donald R. Hardison".

DONALD R. HARDISON
Chief, Environmental Management Service